



Important Information Regarding Your Prescription Drug Benefit Card

Subject: Prescription Drug Benefit Card

Dear Member,

As you are aware effective January 1st, 2016 the East End Health Plan engaged Empire BlueCross/BlueShield to administer the medical portion of your benefits. ProAct Inc. remains the Prescription Drug Benefit Manager for all active employees and retirees that are not enrolled in Medicare. Also, as of January 1st, 2016 the EEHP has engaged the Aetna Company to administer the prescription drug benefit for their Medicare Primary members.

Prior to BlueCross/BlueShield becoming the Third Party Administrator for EEHP, you were given a separate prescription drug identification card from ProAct Inc. to be used for your prescription drug benefit. With the transition to BlueCross/BlueShield, the EEHP was able to include your prescription drug plan information required by the pharmacy on the BlueCross/BlueShield identification card. This eliminated the requirement to carry a separate card for your prescription drug coverage. ***Therefore, please discard your ProAct Inc. identification card and use your BlueCross/BlueShield identification card to receive your prescription drug medications.***

Our Medicare Primary members are to use their Aetna Identification card for their prescription drug medications.

If you have any questions about your East End Health Plan prescription drug benefit, contact ProAct Inc. directly at 1-888-219-6886 or Mr. Frank Perry, Operations Administrator for the East End Health Plan at 516-659-3138 or e-mail fperry@eehp.org.

Thank You,

ProAct, Inc.
East End Health Plan